Cumbria Partnership NHS
NHS Foundation Trust

Happier | **Healthier** | Hopeful

The **Partnership** Trust - About **us**

Cumbria Partnership NHS Foundation Trust

About Us

We are the largest provider of NHS services across the County of Cumbria. Around 4000 staff operate 60 community and mental health services from over 20 main sites and many other premises shared with other health or community services such as GP surgeries. In any one year we see around one fifth of the population providing health care services to people in Cumbria, from newborn babies to care of the frail and elderly.

Our Vision

People in our communities living **happier, healthier** and more **hopeful** lives.

We value and recognise the importance of everyone in the community - our patients, carers, staff, partners and the wider community in helping to achieve our shared vision.

Our Mission

Delivering **quality** and **best value** for **our patients**.

Our Care Groups

Our services are organised into care groups, designed to put clinicians in control of decision making with patients and carers so that services are run by experts in the clinical area.

Community

Community Health

Our community health services provide safe and effective care in patients' homes or community settings such as health centres and hospitals.

Specialist Services

Our specialist services are led by experts in areas including dentistry, sexual health and diabetes. This growing group of services deliver smaller, more specialist services into the communities of Cumbria.

Specialist

Mental Health

Mental Health

Our mental health services support people who are experiencing difficulties in their day to day lives due to mental health problems. They aim to support people to recover and live as independently as possible.

Children and Families

Our services for children & families promote a healthy start to life. They provide health care services that are responsive to the changing needs of young people and their families.

Children and Families

We have shared values that guide the way that we work with each other, our patients and with our partners and wider communities.

Our values are:

Kindness

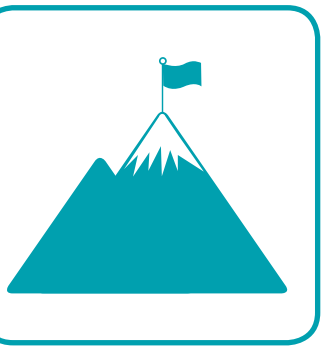
We act with kindness, we always remember we are here for our patients.

Considerate
Thoughtful
Compassionate
Understanding

Fairness

We are fair, we strive to bring about social equity.

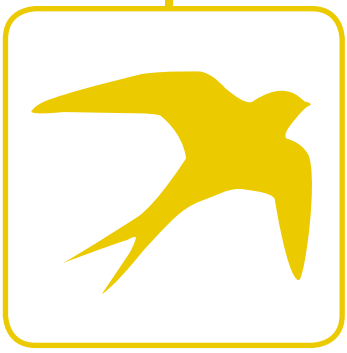
Consistent
Respectful
Honest
Value



Ambition

We are ambitious, we never stop improving.

Achievement
Improvement
Motivation
Resourceful



Spirit

We are energetic, resourceful and determined.

Resilient
Passionate
Inspirational
Courage

Our Leadership Teams

Our Leadership teams are geared towards the frontline to make it easier for staff to make changes for the benefits of patients. Follow the link for Our Leadership Structure

Who we are?

Partnership Working

We are active members of the Cumbria Health and Social Care Alliance that is made up of all NHS and social care providers and commissioners in Cumbria. Collaborating with our partners across organisational boundaries at every level is a vital component of being able to deliver **happier, healthier, more hopeful** lives for our communities.

For more information about our future plans please see:

- 5 Year Plan
- Care Group Plans
- Business Plan
- Plan On A Page
- Quality And Organisational Development Plan

The **Partnership** Trust - **Our** Priorities

In moving towards our shared vision, we have long term goals, priorities now and plans for how we will achieve them.

Our Goals

1. To consistently deliver the highest quality of services we can.
2. To ensure we are using the full potential and talent of our staff, patients, carers and families.
3. To transform and improve our services.

Our Priorities NOW

1. To make real improvements in quality (experience, safety and outcomes) for our patients, carers and staff.
2. Fulfil our contractual and regulatory requirements.
3. Establish more effective leadership and support for our services.
4. Change the way the organisation is run to place quality as the focus of everything we do by continuously learning.
5. Designing future services with our partners and communities to make them more sustainable for the future.

How we will work together to achieve our priorities and goals

IMPROVING QUALITY & A GREAT PLACE TO WORK

1. Hearing the voice of the patient in everything that we do.
2. Developing a culture that supports improving quality.
3. A clear shared vision and shared values.

TRANSFORMING OUR SERVICES

1. Providing most effective services possible in hospital and community settings.
2. Modernising services to enable people to be in control of their own healthcare and as independent as possible.
3. Looking beyond direct health and care interventions to improve quality.

If you would like this leaflet in another language, Braille, large print or audio:
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